Clearing Jams

Clearing Paper Jams

Caution: Never force the printer door open.

- If printer light is blinking **RED,** DO **NOT** ATTEMPT TO OPEN THE COVER. Remove power to the printer by unplugging it from the power supply brick, wait 10 seconds and then reapply power. The error should go away.

- If the red light continues to blink, the printer needs to be swapped out. Call IGT hotline for service.

- If after powering the printer off and back on, a blinking **YELLOW** light should appear, open the printer and clear any debris.

- Pull the paper out of the front of the printer and close the cover. The paper will advance and cut off.

- Return to the Services menu and run a Printer Test.