

Now offering an optional extended warranty!

Up to three additional years beyond the existing FREE one-year warranty

For as little as \$8 per month!

Extended warranty payment plans available*:

Purchase ADDITIONAL 12 months of warranty (total of 2 year warranty)	12- month payment plan	24- Month payment plan	36 - Month payment plan	48 - Month payment plan
\$ 240.00	\$ 22.00	\$ 14.00	\$ 10.00	\$ 8.00

Purchase ADDITIONAL 24 months of warranty (total of 3 year warranty)	12- month payment plan	24- Month payment plan	36 - Month payment plan	48 - Month payment plan
\$ 360.00	\$ 33.00	\$ 21.00	\$ 15.00	\$ 12.00

Purchase ADDITIONAL 36 months of warranty (total of 4 year warranty)	12- month payment plan	24- Month payment plan	36 - Month payment plan	48 - Month payment plan
\$ 600.00	\$ 55.00	\$ 35.00	\$ 25.00	\$ 20.00

*If retailer pays in full for PTVM upfront and would like an extended warranty, extended warranty must be paid in full upfront.

If leasing PTVM, extended warranty may be paid in full or under an extended warranty payment plan *that must match the lease term*. For example, if retailer leases a machine for 48 months, retailer can choose 1-, 2-, or 3- year extended warranty, but payment plan would be 48 months, based on above payment chart:

EX 1: Retailer takes 48-month lease on PTVM
Opts for 3-year extended warranty (total 4 years)
Monthly payment for warranty \$20 for 48 months

EX 2: Retailer takes 48-month lease on PTVM
Opts for 1-year extended warranty (total 2 years)
Monthly payment for warranty \$8 for 48 months

Extended warranty program is for *new* PTVM leases or machine purchases only and can only be purchased at the time of machine purchase.

For machines under warranty:

- a. American Games tech support works with the retailer to resolve issue over the phone, which may include instructing the retailer to clean the vending belts and or other preventative maintenance steps. In situations where preventative maintenance does not resolve the problem, AG will send replacement parts as required.
- b. If the retailer is unwilling to work with tech on the phone or unwilling to swap parts as required, AG will dispatch a service tech to their location; retailer will be charged a travel fee plus a \$125 service call fee. The \$125 service call fee will be refunded to the retailer provided the machine was in need of repair per our warranty program. If the service call turns out to be a PM call or machine is showing abuse not covered by our warranty, then the retailer will not be refunded the \$125 service call fee and may be responsible for replacement part costs.

Carry-in or ship-in expense to reach said designated service facility will be the sole responsibility of the purchaser. Warranty does not cover damage that occurs in shipment or failures which result from accidents, misuse, abuse, neglect, lack of normal maintenance, mishandling, misapplication, alteration, modification, malfunction caused by faulty tickets, service by anyone other than an authorized American Games representative, or damage that is attributed to acts of God.